FEBRUARY 2020

STORM DENNIS FLOODING UPDATE

Information from Powys County Council following Storm Dennis

Flooding Clean Up

There are precautionary measures to take when undertaking clearance work. Please ensure you have contacted your insurance companies and a Loss Adjuster has been appointed to deal with your claim. You may not be able to undertake clearance until damage to property has been assessed.

Once your flood damaged contents are removed, the drying process will start. To enable repairs to your property to be carried out with the least amount of inconvenience, many insurance companies will move their clients into alternative accommodation. Powys County Council will endeavour to support communities throughout this difficult period.

Council Support

If your home has been intensely affected by the flooding you may be eligible for some relief from your Council Tax bill. If your business has been impacted by the recent adverse weather conditions you may qualify for some help with your Business Rates. For more information email revenues@powys.gov.uk, call 01597 827 463, or visit our website.

If you need alternative temporary accommodation, contact the Housing team on 01597 827 464 who can provide advice, guidance and assistance in meeting your individual needs.

Information about:

Flooding Clean Up
Useful Contacts
Financial Support
Crime Prevention
Health and Wellbeing
Flood Re
Business Support

Powys

Welsh Government Support

The Welsh Government have made up to £1000 per household available through their Discretionary Assistance Fund (DAF) to households impacted by flooding in February 2020.

All households affected by flooding throughout Wales will receive £500. An extra £500 will be available to those without house insurance cover. People will receive an initial payment within 24 hours of the claim being made.

More information is available by calling 01597 826 923 where Powys County Council are able to offer assistance in applying. Applications can also be made online at: https://gov.wales/discretionary-assistance-fund-daf.

National Flood Forum

The National Flood Forum is a charity which exists to support individuals and communities at risk of flooding and have been doing so since 2002. They aim to support, inform, and empower individuals and communities to reduce their flood risk. They are the dedicated national body championing the voice of flood-risk communities. We would encourage you to visit their website to see how they can help.

Community Flood Plan

We can assist your community in putting together a community flood plan in partnership with Natural Resources Wales. If this is something your community would be interested in, contact emeregency.planning@powys.gov.uk.

Crime Prevention

Powys County Council's Community Safety Partnership is calling on all residents and businesses to be particularly alert to any suspicious activity around homes, businesses and vehicles which have been damaged or abandoned as a result of the flooding. Please take note of the following:

- If you have had to leave your home and/or vehicle make them as secure as possible by locking windows and doors, and removing valuables if you can do so safely.
- Be alert to any suspicious activity especially around those premises that are left empty during the clear up and renovation works.
- You are reminded to be aware of doorstep callers who may use the opportunity to trick their way into your property. Always ask for identification before allowing anyone into your property and make a note of their name, address and telephone number. If in any doubt do not let them in.
- If a caller is aggressive or you feel threatened call the Police on 101 (999 if urgent).

Useful Contacts:

Powys County Council
https://en.powys.gov.uk/article/7982/Floods

Natural Resources Wales
https://naturalresources.wales/flooding

Flood Guidance
https://www.floodguidance.co.uk/

National Flood Forum
https://nationalfloodforum.org.uk/

Blue Pages
http://bluepages.org.uk/

Public Health Wales
https://phw.nhs.wales/services-and-teams/environmental-public-health/flooding/

Business Wales
https://businesswales.gov.wales/

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Powys County Council, Civil Contingencies Department, County Hall, Llandrindod Wells, LD1 5LG
emergency.planning@powys.gov.uk

Health and Wellbeing

If your home was affected by the recent floods, the experience might well be affecting the emotional wellbeing of you and your family. You may feel depressed, stressed, anxious, or even angry. But it is important to realise that these feelings are a completely normal reaction to this really tough situation.

Living in difficult conditions, losing possessions, and feeling unsafe in your own home are just some of the issues that may make a difference to the way you feel at the moment. Drying your property and then dealing with building work can make normal life very difficult, and you may be experiencing financial pressures and stress in dealing with insurance claims.

However, there are some things you can do to help yourself and your family. Even if you are feeling okay at the minute (and that is perfectly normal too), you might want to take a look at the help available just in case there's something that may interest or be of help to you, your family, friends or relatives.

What you can do: Take each day at a time, sounds simple, but it can really help to stop you feeling overwhelmed. Don't expect too much of yourself; it may take a while to learn to readjust. Support from families, friends and neighbours is key. Getting in touch and staying together with families and friends can help to reduce the stress and promote recovery of people affected.

Community groups and interactions with local sources of support, including local authorities and agencies tasked with helping in recovery efforts, also help to provide support. We can provide telephone numbers of support groups.

Flood Re

Flood Re is a joint initiative between the Government and insurers. Flood Re helps householders whose homes are at high risk of flooding. If you have experienced problems accessing insurance cover for flooding, Flood Re is a not-for-profit reinsurance body.

More information is available on their website at: www.floodre.co.uk.

Business Support

Business Wales have been tasked with supporting businesses in Powys. They can also link in with the Development Bank of Wales who can investigate potential loan funding to help business with recovery plans.

Information on the support available can be found here: https://businesswales.gov.wales/news-and-blogs/news/has-yourbusiness-been-affected-flooding.

Sources of Help/Support:

NHS Direct Wales
Call: 111

The Samaritans
Call: 116 123

British Red Cross
Call: 01437 760 706

RABI
Call: 0808 281 9490

Trussle Trust
Call: 01722 580 180

Powys

CHWEFROR 2020

STORM DENNIS
Y DIWEDDARAF AR Y LLIFOGYDD

Gwybodaeth gan Gyngor Sir Powys yn dilyn Storm Dennis

Glanhau ar ôl y Llifogydd

Mae yna ragofalon y mae angen rhoi sylw iddyn nhw yn ystod y gwaith glanhau. Gwnewch yn siŵr eich bod wedi cysylltu â'ch cwmnïau yswiriant a bod Aseswr Colledion wedi'i benodi i ymdrin â'ch hawliad.

Mae'n bosibl na fyddwch yn gallu mynd ati i glirio nes bod y ddifrod i'ch eiddo wedi'i asesu. Pan fydd y cynnwys sydd wedi'i niweidio gan y llifogydd wedi'u symud allan, bydd y broses o sychu'r eiddo yn dechrau. I alluogi gwaith atgyweirio ar eich eiddo gyda chyn lleied â phosibl o anghyfleustra, bydd llawer o gwmnïau yswiriant yn symud eu cleientiaid i mewn i letyau eraill. Bydd Cyngor Sir Powys yn ceisio cynorthwyo cymunedau trwy'r cyfnod anodd hwn.

Cymorth gan y Cyngor

Os effeithiodd y llifogydd yn fawr ar eich cartref, yn a mae'n bosibl yn byddwch yn gymwys i dderbyn rhywfaint o ostyngiad ar eich bil Treth y Cyngor. Os effeithiwyd ar eich busnes gan amodau gwael y tywydd yn ddiweddar, mae'n bosibl eich bod yn gymwys i dderbyn rhywfaint o gymorth gyda'ch Treth Busnes. I gael rhagor o wybodaeth, anfonwch e-bost at @powys.gov.uk, ffoniwch 01597 827 463, neu ewch i ymweld â'n gwefan. Os oes angen llety arall arnoch dros dro, cysylltwch â'r tîm Tai ar 01597 827 464 sy'n gallu darparu cyngor, cyfarwyddyd a chymorth wrth ddiwallu eich anghenion unigol.

Gwybodaeth ynglŷn â:

- Glanhau ar ôl Llifogydd
- Cysylltau Defnyddiol
- Cymorth Ariannol
- Atal Trosedd
- Iechyd a Llesiant
- Flood Re
- Cymorth Busnes

Powys

Adran Argyfyngau Sifil Posibl, Cyngor Sir Powys, Neuadd y Sir, Spa Road East, Llandrindod, Powys, LD1 5LG
emergency.planning@powys.gov.uk

Cymorth Llywodraeth Cymru

Mae Llywodraeth Cymru wedi sicrhau bod hyd at £1000 yr aelwyd ar gael trwy eu Cronfa Cymorth Dewisol (DAF) i aelwydydd y mae'r llifogydd fis Chwefror 2020 wedi effeithio arnynt.

Bydd pob aelwyd y mae'r llifogydd wedi effeithio arnynt yn derbyn £500. Bydd £500 ychwanegol ar gael i'r rheiny heb yswiriant tai. Bydd pobl yn derbyn taliad cychwynnol o fewn 24 awr i'r hawliad.

Mae rhagor o wybodaewth ar gael trwy ffonio 01597 826 923 lle gall Cyngor Sir Powys gynnig cymorth i wneud y cais. Gellir gwneud ceisiadau ar-lein hefyd yn: https://gov.wales/february-floodsfinancial-help-households.

Fforwm Llifogydd Cenedlaethol

Elusen yw'r Fforwm Llifogydd Cenedlaethol sy'n bodoli i gefnogi unigolion a chymunedau sydd mewn perygl o lifogydd ac mae wedi bod yn gwneud hynny ers 2002. Eu nod yw cefnogi, hysbysu a grymuso unigolion a chymunedau i leihau eu perygl o lifogydd. Y Fforwm yw'r corff cenedlaethol penodedig sy'n hyrwyddo llais cymunedau sydd mewn perygl gan lifogydd. Byddem yn eich annog i ymweld â'u gwefan i weld sut y gallant helpu.

Cynllun Llifogydd Cymunedol

Gallwn helpu eich cymuned i lunio cynllun llifogydd cymunedol mewn partneriaeth â Chyfoeth Naturiol Cymru. Os yw hyn yn rhywbeth y byddai o ddiddordeb i'ch cymuned, cysylltwch â emergency.planning@powys.gov.uk

Atal Trosedd

Mae Partneriaeth Diogelwch Cymunedol Cyngor Sir Powys yn galw ar bob preswylydd a busnes i fod yn arbennig o effro i unrhyw weithgarwch amheus o amgylch tai, busnesau a cherbydau sydd wedi'u difrodi neu'i gadael o ganlyniad i'r llifogydd. Sylwch ar y canllawiau canlynol:

- Os bu'n rhaid i chi adael eich cartrefa/neu'ch cerbyd, gwnewch hwy mor ddiogel â phosibl trwy gloi ffenestri adrysau, a symud eitemau gwerthfawr oddi yno os gallwch wneud hynny'n ddiogel.
- Byddwch yn effro i unrhyw symudiadau amheus, yn enwedig o amgylch yr eiddo sydd yn cael eu gadael yn wag yn ystod y gwaith clirio ac atgyweirio.
- Carem eich atgoffa i fod yn ymwybodol o bobl sy'n galw ar step eich drws. Efallai y byddent yn twyllo'u ffordd i mewn i'ch eiddo. Gwiriwch pwy ydynt bob amser cyn caniatáu iddyn nhw fyndi mewn i'ch
- eiddo. Gwnewch nodyn o'u henw, eu cyfeiriad a'u rhif ffôn. Os oes gennych unrhyw amheuaeth, peidiwch â chaniatáu iddyn nhw ddod i mewn i'r tŷ.
- Os yw galwr yn ymosodgar, a chithau'n teimlo dan fygythiad, ffoniwch yr Heddlu ar 101 (999 os yw'n fater brys).

Cysylltau Defnyddiol:

Sir Powys
https://en.powys.gov.uk/article/7982/Floods

Cyfoeth Naturiol Cymru
https://naturalresources.wales/flooding

Cyfarwyddyd ynglŷn â Llifogydd
https://www.floodguidance.co.uk/

National Flood Forum
https://nationalfloodforum.org.uk/

Blue Pages
http://bluepages.org.uk/

Iechyd Cyhoeddus Cymru
https://phw.nhs.wales/services-and-teams/environmental-public-health/flooding/

Busnes Cymru
https://businesswales.gov.wales/

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Adran Argyfyngau Sifil Posibl, Cyngor Sir Powys, Neuadd y Sir, Spa Road East, Llandrindod, Powys, LD1 5LG
emergency.planning@powys.gov.uk

Iechyd a Llesiant

Os cafodd eich cartref ei effeithio gan y llifogydd diweddar, mae'n ddigon posibl bod y profiad yn effeithio ar eich llesiant emosiynol chi a'ch teulu. Efallai eich bod chi'n teimlo'n isel eich ysbryd, dan straen, yn orbryderus neu hyd yn oed yn ddig. Ond mae'n bwysig sylweddoli bod y teimladau hyn yn adwaith cwbl normal i'r sefyllfa wirioneddol anodd hon.

Mae byw mewn amodau anodd, colli meddiannau a theimlo'n anniogel yn eich cartref eich hun yn ddim ond rhai o'r problemau a allai gwneud gwahaniaeth i'r ffordd rydych chi'n teimlo ar y pryd. Gall sychu eich eiddo, ac yna ymdopi â'r gwaith adeiladu wneud bywyd pob dydd yn anodd iawn, ac efallai eich bod yn teimlo pwysau ariannol a straen wrth ymdrin â hawliadau yswiriant.

Fodd bynnag, mae yna rai pethau y gallwch chi eu gwneud i helpu'ch hun a'ch teulu. Hyd yn oed os ydych chi'n teimlo'n iawn ar hyn o bryd (ac mae hynny'n gwbl normal hefyd), mae'n bosibl y byddwch am fwrw golwg ar y math o gymorth sydd ar gael, rhag ofn fod yna rywbeth o ddiddordeb neu o gymorth i chi, eich teulu, eich ffrindiau'n neu'ch perthnasau.

Yr hyn y gallwch chi ei wneud: Mae un dydd ar y tro yn ymddangos yn or0syml, ond mae'n gallu iech helpu chi i beidio â chael eich llethu. Peidiwch â disgwyl gormod gennych chi eich hun; mae'n bosibl y bydd yn cymryd amser i ailaddasu. Cymorth oddi wrth deuluoedd, cyfeillion a chymdeogion wy'n bwysig. Gall cadw mewn cysylltiad ac aros gyda'ch gilydd gyda theuluoedd a ffrindiau eich helpu i leihau'r straen a hyrwyddo adferiad y bobl sydd wedi'u heffeithio.

Mae grwpiau cymunedol a rhyngweithio â ffynonellau cymorth lleol, gan gynnwys awdurdodau ac asiantaethau lleol sydd â'r gorchwyl o helpu gydag ymdrechion adferiad, hefyd yn helpu i ddarparu cymorth. Gallwn ddarparu rhifau ffôn grwpiau cymorth.

Flood Re

Menter ar y cyd rhwng y Llywodraeth a'r yswirwyr yw Flood Re. Mae'n helpu deiliaid tai y mae eu cartrefi mewn perygl mawr o ddioddef llifogydd. Os ydych chi wedi cael problemau'n cael mynediad at yswiriant ar gyfer llifogydd, mae Flood Re yn gorff ailyswirio nid-er-elw. Mae rhagor o wybodaeth i'w chael ar eu gwefan: www.floodre.co.uk.

Cymorth Busnes

Gofynnwys i Busnes Cymru gynorthwyo busnesau ym Mhowys. Gallant hefyd gysylltu â Banc Datblygu Cymru sy'n gallu ymchwilio i gyllid benthyciad posibl i helpu busnesau gyda'u cynlluniau adferiad.

Gellir dod o hyd i wybodaeth am y cymorth sydd ar gael yma: https://businesswales.gov.wales/news-and-blogs/news/has-yourbusiness-been-affected-flooding.

Ffynonellau Cymorth/ Cefnogaeth:

Galw Iechyd Cymru
Ffoniwch: 111

Y Samariaid
Ffoniwch: 116 123

Y Groes Goch Brydeinig
Ffoniwch: 01437 760 706

RABI
Ffoniwch: 0808 281 9490

Trussle Trust
Ffoniwch: 01722 580 180

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