

## **PATIENT NOTICE:- (Sept 2017)**

Dear Patients,

Please be advised that as from October 1<sup>st</sup> Presteigne Medical Centre will be under new management. The new organisation that will be responsible for managing Presteigne Medical Centre are an existing Medical Services provider called **“Red Kite Healthcare Solutions”**.

### **Who are Red Kite Healthcare Solutions?**

Red Kite is a not for profit community interest company formed in 2015 to deliver health and wellbeing services to the people of South Powys and the surrounding area. It is formed from a collaboration of four other practices in South Powys, and Presteigne will become the fifth.

### **Why is this happening?**

This is happening in response to challenges in recruiting primary care staff which are affecting the whole of the UK. This has impacted on the current team at the practice and is responsible for them being unable to continue with the current arrangements.

Dr. Hennessey was a registrar and has now left the practice and Dr. Oloro will be away on Maternity leave as from October but is expecting to return later in 2018.

It is expected that the current partners Dr. Johnson and Dr. Hastle will remain at Presteigne and continue to work for Red Kite. In addition Red Kite will also be employing more clinical staff to support the rest of the team.

### **What Changes will there be?**

You do not need to do anything as all our patients will continue to have their healthcare needs met by the surgery in Presteigne.

Red Kite will be introducing a different system for making appointments and there will also be changes to some of the services currently offered. Consequently we are unable to offer any pre-booked clinical appointments after 1<sup>st</sup> October until the new rota and systems have been put in place later in September. We apologise for any inconvenience that this may cause.

We will keep you informed of any details as soon as they become available.

We would ask you to be patient during this transition period.